

LSUHSC - Shreveport at Alexandria Family Medicine Residency Program

Program Director: Robert Moore, MD

The Alexandria Family Medicine Residency Program relocated both clinic operations and administrative offices to the Rapides Regional Medical Center campus in January, 2018, consolidating three primary care sites into one. The program gained an additional 3,584 square feet of space while improving efficiency by providing a comprehensive hospital-based location that will be convenient and assessable for patients and physicians alike. The volume of patient traffic at the hospital combined with increased visibility to the general public and adjacent practicing specialists will certainly result in increased new patient volume and referrals. The new layout results in a more functional floor plan for both clinical work and education, and larger, more centrally located preceptor rooms provide ample and more efficiently utilized educational space.

In December, 2017, the program was awarded NCQA Patient Centered Medical Home status. The NCQA-recognized practice positions the program among an elite group that has demonstrated its commitment to advancing quality in health care. The Alexandria Family Medicine Residency Program is the only LSU-Shreveport Department of Family Medicine program to achieve this status, which offers higher incentives and increase higher reimbursement per patient seen in the FPC. Faculty members continue to work to maintain accreditation for the recognition period through December, 2020. The Alexandria program served as the pilot project for the department.

Including the class of 2018, the program has produced 117 graduates. All six of the 2018 graduates plan to remain in Louisiana. Over 74% practice in rural or underserved areas of Louisiana where their services are most urgently needed. This is a remarkable number, and we are proud that our graduates are serving the citizens of Louisiana in providing for their healthcare needs.

For the 6th consecutive year, the program filled all six positions in the MATCH. Intern orientation occurred in the last two weeks of June, and our annual Welcome Event will be in August. Also, I am happy to report that **all six** of our graduating residents have passed the Family Medicine Board Exam!

We welcome 2018-2019 Chief Residents, Dr. DeMarquanaee Johnson-Peters and Dr. Jane Singh, all while commending our outgoing Chiefs, Dr. Parham Bahador and Dr. Eliza Tate for an outstanding job during the 2017-2018 academic year.

Implementation of two rural track locations and three nursing home partnerships were successful this academic year.

Dr. Michael Madden and Dr. Dana Mays (Faculty) conduct the AAFP Advanced Life Support in Obstetrics (ALSO) Course. In October, 2017, the course trained 12 residents and 6 Labor & Delivery Nurses. ALSO is an evidence-based training program that provides the skills to effectively manage obstetric emergencies and encourages a standardized team-based approach to improve patient safety and positively impact maternal outcomes.

The Alexandria Residency Program was asked by the Louisiana Office of Public Health to give a one-hour live webinar on Team-Based Care. The webinar was presented by Dr. Robert Van Gossen, PGY-3 Resident, in January, 2018. It was also taped so it could be utilized for additional training.

The residency program provided medical care to more Houston residents displaced by Hurricane Harvey. The residents were relocated temporarily to the Office of Public Health Mega-Shelter in Alexandria for a week.

Family Medicine Department Reports, continued

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LAFP named Dr. James Moore, PGY-3 Resident, as recipient of the 2017 LAFP Foundation Resident Award of Excellence, which is awarded to only one outstanding resident statewide annually. This marked the second year for an Alexandria program resident to win the award. Dr. Moore helped the program to achieve Patient Centered Medical Home status and further developed various IT processes with regards to patient data.

Each academic year residents and faculty partner to prepare unique case poster presentations to present at the Department of Family Medicine Symposium & Resident Poster Presentation. PGY-2 and PGY-3 residents are required to submit a research or case presentation poster. The October, 2017 “Department of Family Medicine Faculty Development and Resident Poster Presentations” meeting was at LSU Health - Shreveport. Faculty and residents from Alexandria, Shreveport, Monroe and Vivian residency programs attended. The following awards were presented to Alexandria FMRP residents:

- 3rd Place Award - Resident Burnout in Family Medicine to Dr. Parham Bahador, PGY-2 / Dr. Michael Madden, Faculty.

The Louisiana Academy of Family Physicians published the following poster in the Fall, 2017 Edition of “Family Doctor” which is distributed to healthcare professionals statewide and published on the LAFP website: Hospital Acquired VTE - The Most Common Preventable Cause of Hospital Death by Dr. Parham Bahador. This poster presentation was awarded 1st prize at the LAFP’s first annual Research Poster Competition during the LAFP Annual Assembly in New Orleans and previously won the Department of Family Medicine Symposium Award and the LSU Health Shreveport Poster Presentation 1st place award.

In addition, AAFP has selected two resident poster presentations for the upcoming AAFP Family Medicine Experience conference in New Orleans. Posters will be presented by Dr. Parham Bahador and Dr. Mandeep Suri. We continue to provide an extensive procedural program including dermatologic surgery and aesthetics, endoscopy, and more. In addition to inpatient services at Rapides Regional Medical Center and Rapides Women’s & Children Hospital, our faculty and residents provide wound care services and volunteer at community based events.

Respectfully submitted,
Robert Moore, MD
Program Director